

holiday information



Online check in

Increasingly, airlines are now offering an online check in facility, which means that you can check in from 24 hours before departure from the comfort of your own home, selecting your seats and printing out your own boarding cards. At the airport, you then only need to leave your luggage at the fast bag drop, avoiding the check in queue and saving you extra time and stress.

Luggage allowances

Most airlines offer a luggage allowance of 20 – 23kg per person travelling in economy class. This is usually increased to 30kg for business class travellers and 40kg for first class travellers. (For travel to the USA, each person is permitted two bags weighing 20 – 23kg for their international flights although various limits apply for domestic flights, so we recommend that you try to travel with one bag only). Your e-ticket will show the exact allowances for each airline on your holiday itinerary. However, please note that, for health and safety reasons, airlines will refuse to accept any single item which weighs more than 32kg or exceeds 94" x 29" x 29" in dimensions.

You should also remember that even if you have a higher weight limit for business or first class travel, if any flights on your itinerary are in economy class, you will be restricted to lower levels for these flights and face excess baggage charges if you exceed them.

It is usually possible to arrange for golf club carriage, but you should advise us in advance of travel, so that we can notify the airline and check for any applicable charges.

Children are permitted their own baggage allowance, but infants are not. However, you are permitted to check in a child buggy for each infant.

If your holiday involves flights on small aircraft e.g. to Mulu or around the African deserts, you may find that you are limited to a small soft bag or a maximum of 10kg. However, it is often possible to store your main luggage at a reasonable charge.

If part of your itinerary involves a coach tour, you may find that you are restricted to one suitcase per person.

Hand baggage

In these days of high security, all airports operate strict hand baggage regulations, which are subject to change at short notice and may vary from one airport to another. However, generally speaking, you should ensure that your hand luggage does not exceed 22" x 18" x 10" in dimensions. Any liquids and gels should be in containers not exceeding 100ml capacity and be placed in a transparent re-sealable bag no larger than 8" x 8".

Remember that duty free liquids purchased after you have passed through immigration at your last point of departure are usually exempt from the 100ml rule. However, if you are connecting to a domestic flight, which requires you to pass through security again, duty free purchases may be confiscated.

Cigarette lighters are not permitted on the aircraft either in the hold or the cabin. Sharp objects such as knives and scissors, toy or replica guns, hypodermic syringes (except if proof of medical need can be shown) should be packed in hold baggage or will be confiscated.

Private transfers

Most operators include shared transfers between airports and hotels. This can often mean extra time stuck in traffic as other travellers are dropped off at hotels in completely different areas of the resort to you.

In Asia, South Africa, the Middle East, Egypt, Mauritius, Tahiti, India and Sri Lanka, on the majority of holidays with flights, we offer you the convenience and comfort of private transfers by air-conditioned car or mini bus at no extra cost. Transfers in China and the Seychelles, whilst usually private, may, from time-to-time, be in a shared vehicle. In Asia you may upgrade your transfer to a luxury vehicle. Please ask for further details.

In the Maldives, whilst others often use much slower, larger, local boats, Premier Holidays always include direct speedboat transfers shared by only a few passengers, again at no extra charge. On islands accessible only by seaplane, flights are shared and onward transfers are by shared dhoni boat.

In the Caribbean the majority of transfers will also be by private car or mini bus unless otherwise stated. In Jamaica, transfers are in shared vehicles.

Transfers are not included for holidays to Hawaii, but shuttle transfers can be booked at the appropriate supplement. Please check the relevant brochure pages for specific transfer information.

Private sightseeing

In most destinations we are able to provide a private sightseeing service. This consists of a private driver/guide who is able to tailor sightseeing to your exact requirements.

Concierge service

At Premier, we pride ourselves on our attention to detail and understand that our clients expect ultimate luxury and a personalised service. Premier Holidays are delighted to introduce an exclusive pre-holiday concierge service for all Premier guests staying at a Platinum and Prestige collection hotels. We want to help save that all too precious holiday time and just as you would expect the concierge in your hotel to book your restaurant reservation, spa treatments, golf and any other activities whilst on holiday, we will do it for you before you leave the UK! The weeks and months spent looking forward to your holiday is part of the experience and now you can plan your activities before you go!



Hotels

No matter what you are looking for or what you want to get from your holiday, we have something for everyone from great value family hotels to resort properties offering the height of sophistication. Our hotels span a variety of price ranges, so you are free to choose the type of hotel that best suits your requirements and budget.

In many hotels you have a choice of room types, so if you are looking for a sea view or just want to treat yourself to a suite, the choice is yours. Our flexibility means that you are generally free to choose how long you stay in each destination, so you're free to extend your stay in one property and cut it short in another to fit in with the time you have available and your holiday priorities.

Spas

At home, spas are becoming increasingly popular. So too, further afield where exotic, tropical locations make them a unique experience. Asia, the Indian Ocean and the Caribbean offer some of the best spa resorts anywhere in the world. Why not make this part of your holiday? After all, a holiday should include some relaxation, shouldn't it? Look out for the Spa symbol, which indicates some of our favourite resorts.

Golf

Whilst Europe and the USA may be more well-known for golfing venues, you may be surprised to learn that world-class golf is available in some more exotic locations too. Dubai is fast becoming a major attraction for ardent golfers with its superbly manicured courses and incredible choice. In Thailand, especially Bangkok, Pattaya and Hua Hin, golf is amazing value for money. Malaysia, Singapore and Bali also have good golfing facilities as does Mauritius.

All inclusive

Enjoy the freedom and convenience of an all inclusive holiday. We offer a selection of all inclusive holidays in Barbados, St Lucia, Antigua, Jamaica, Tobago, the Maldives, Sri Lanka, Mauritius and Bali. Packages may vary from hotel to hotel, but all include breakfast, lunch and dinner with local brand drinks and soft drinks.

Families

We pride ourselves on offering a wide range of resorts and many of them have superb facilities for children. All inclusive properties are an ideal option for family budgeting and many hotels have their own children's clubs. Some destinations are reached via direct non-stop flights making the journey quicker and easier for excited children.

Children's rooms - Many hotels offer great value for children sharing a room with their parents. In most cases, children under 12 stay free, so you only have to pay for a flight and transfers. Some hotels will offer free or reduced price rooms for children, giving parents a chance for some peace and everyone a little more space to breathe. It is also often possible to arrange adjoining, or even, interconnecting rooms. Because arrangements vary from hotel to hotel, and in order to ensure that you get the best possible deal, all children's holiday prices are tailor-made according to your specific requirements.

Infants - Infants (under the age of 2 years on the date of your return), who sit on an accompanying adult's lap during flights may travel on most airlines at a nominal charge. Because the charges do vary from one airline to another, we will be pleased to tailor-make an infant price for you according to your chosen itinerary. We are happy to request cots at the hotel and any nominal charges for these or infant meals (if required) will be payable direct to the hotel.

Premier plus offers...

To make your holiday even better value for money you will find many Premier Plus offers in this brochure. These offers are extra special benefits, often exclusive to Premier Holidays! To qualify your stay must be within the dates specified and all nights must be consecutive.

Early booking offers - by booking early you can qualify for a range of special offers, such as complimentary room upgrades, free meals or extra items.

Extra nights free - take advantage of extra nights accommodation FREE, in some cases up to a week!

Added value offers - enjoy significant savings by taking advantage of complimentary meals, spa treatments and room upgrade offers.

Family offers - we have a wonderful selection of offers for families. These include FREE accommodation for children, FREE meals for children and discounts for a second room.

Honeymoon & wedding anniversaries offers - look out for relevant Premier Plus offers if you are celebrating a special occasion such as your Honeymoon, gold, silver, ruby, pearl or diamond wedding anniversary (offers are not valid for any other anniversaries). Offers include complimentary room upgrades, free meals and extra items. Please remember to take your marriage certificate (some Indian Ocean hotels require this to be no older than 9 months from the wedding day) as it will be required on check-in to ensure you receive the offer.

Check in at your hotel

Virgin Atlantic offer their passengers the opportunity to check in for their flight home away from the hustle and bustle of the airport. Passengers flying with Virgin who are staying at selected hotels can actually check in for their flight home in the lobby of their hotel on the morning of their return flight. Boarding cards will be issued and luggage will be taken to the airport for you. This innovative service ensures you have more time to relax on the last day of your holiday and that you don't have to spend as much time waiting around at the airport. Look out for the 'chill' logo.

Stopovers and accommodation only

If you have made your own flight arrangements and only wish to book your accommodation with us, simply use the per person extra night price shown in the price grid for your chosen accommodation. If the total booking value is less than £250, add a one off, non-refundable booking fee of £25 per booking. If you would like assistance with transport to and from your chosen hotel, then we are happy to quote a supplement for transfers and will just require you to supply us with your arrival and departure flight details.

NO BOOKING FEE if booked online.

